Social Survey Questionnaire

Introduction My name is [and I work for the University of Salford [show badge]. We are conducting a neighbourhood satisfaction survey on behalf of the Department for the Environment, Food and Rural Affairs and would really like to get your views. It should take no more than 25 minutes. Is that okay? Before I start, can I just ask how long you have been living in this home? [If the answer is less than 9 months, say: "Unfortunately we need to talk to people who have been here for more than 9 months. Thank you for your time."] [If the respondent answers that they do not have the time, ask: "Is there a better time for you?" If this is not possible ask: "Do you have a few minutes for me to just ask some brief questions?" If yes, complete the non-response sheet.] Throughout the questionnaire we want to know your personal views and opinions rather than the opinions of other people you might live with. I will be writing down your answers but the information will be completely anonymous. If there are any questions you don't want to answer, just let me know and if you're not happy, I'll move on to the next question Full Address: Postcode: Telephone [record at end]: Date of Interview: Start time: End time: Complete after survey has been administered I declare that this is a true record of an interview for this survey.

Interviewer name:

Case study number: Site Name/Number: Proximity to Source:

Signature:

SECTION A: Dwelling Information

This section is to be completed by the interviewer (not with respondent).

A1. In which of the following is the property situated?			
Centre of a large city		<u> </u>	
Suburbs/Outskirts of a large city		2	
Large town or small city		<u></u> 3	
Small town		<u></u> 4	
Village		<u></u> 5	
Countryside		<u>6</u>	
Other		7	
[If 'Other' record below]			
A2a. What type of dwelling	is the prop	erty?	
Detached	1	[Go to A3]	
Semi-detached	_2	[Go to A3]	
Terraced	<u></u> 3	[Go to A3]	
End terrace	<u></u> 4	[Go to A3]	
Maisonette	<u></u> 5	[Go to A3]	
Apartment/Flat	<u>6</u>	[Go to A2b]	
Bedsit	7	[Go to A2b]	
Mobile home/Caravan	<u> </u>	[Go to A5]	
Other [record below]	<u></u> 9	[Go to A3]	
A2b. Is the property:			
Purpose built 1			
Conversion 2			
_			
[Go to A4]			

questionnaire A3. If the property is detached, semi-detached, terraced (including end terrace) or maisonette, how many storeys does it have? [Record number] _ **A4.** If the property is an apartment, flat, bedsit or maisonette. (a) On which floor is the entrance to the property? [i.e. entrance to individual property, not the building in which it is located] [Record floor number] [G = ground floor, B = below ground] How many floors are there in the whole building? (b) Does the living space include the top floor of the building (i.e. directly below the roof or loft space)? Yes __1 No **A5.** In what type of residential area is the property located? Residential/housing estate only (i.e. no commercial/industrial buildings) Residential/housing estate with some commercial buildings (shops, offices etc.) Residential/housing estate with some industrial facilities (factories) nearby □3 Primarily a commercial area with some residential (e.g. city centres) 4 <u>___</u>5 Primarily an industrial area with some residential

Mixed residential/countryside

Mostly countryside
Other [record below]

Appendix 3 - NANR209 - Human Response to Vibration in Residential Environments: Internal sources specific

□6□7

■8

SECTION B: Neighbourhood Satisfaction

This first set of questions is about this neighbourhood and how satisfied you are with it. We will talk about satisfaction with this home later on in the survey.

t attracted	d you to live in this neighbourhood. Was it because
Yes	No
1	<u></u> 0
1	<u></u> 0
1	o
1	<u></u> 0
1	<u></u> 0
1	<u></u> 0
_1	<u></u> 0
the othe	r reasons?" and record below]
ave a cho	pice, route to B2; if not, route to B3]
have a ch	oice?
ood?	
Do vou re	member what month it was?"]
	Yes 1 1 1 1 1 1 the other have a chood?

Appendix 3 - NANR209 - Human Response to Vibration in Residential Environments: Internal sources specific

questionnaire

Code if respondent mentions

Ν

 $Appendix\,3-NANR209-Human\,Response\,\,to\,\,Vibration\,\,in\,\,Residential\,\,Environments;\,\,Internal\,\,sources\,\,specific\,\,questionnaire$

B6. Looking at this card **[show card 2]**, how would you personally rate this neighbourhood on **[insert neighbourhood characteristic]**? Would you say that it is very good, good, neither good nor poor, poor or very poor?

Aspect	Very good	Good	Neither good nor poor	Poor	Very poor	Don't know
Standard of schools	1	2	3	4	5	0
Childcare facilities	1	2	3	4	5	0
Public transport	1	2	3	4	5	0
Closeness to shops	1	2	3	4	5	0
Standard of health care services	1	2	3	4	5	0
Upkeep of roads	1	2	3	4	5	0
Parking facilities	1	2	3	4	5	0
Leisure facilities	1	2	3	4	5	0
How peaceful it is	1	2	3	4	5	0
How quiet it is	1	2	3	4	5	0
Standard of the parks and other open spaces	1	2	3	4	5	0
Closeness to place of worship	1	2	3	4	5	0
Reputation of neighbourhood	1	2	3	4	5	0
Appearance of buildings	1	2	3	4	5	0

B7. Is there anything else that you personally particularly like about this neighbourhood?					
[Record below]					
[Prompt: "Why do you like this?"]					
Code if respondent mentions					
N 🗆					
v					

${\bf Appendix3-NANR209-HumanResponsetoVibrationinResidentialEnvironments:Internalsourcesspecificquestionnaire}$				
B8. Is there anything else that you personally particularly dislike about this neighbourhood?				
[Record below]				
[Prompt: "Why do you dislike this?"]				
Code if respondent mentions				
N 🗆				
v 🗆				

 $Appendix\,3-NANR209-Human\,Response\,\,to\,\,Vibration\,\,in\,\,Residential\,\,Environments;\,\,Internal\,\,sources\,\,specific\,\,questionnaire$

SECTION C: Satisfaction with Home

The next set of questions is about how satisfied you are with this home, where we are now, rather than this neighbourhood as a whole.

C1. Can you tell me why you first m [Record below]	noved to this home here?
Code if respondent mentions N	
_	11] , overall, how satisfied or dissatisfied are you personally with living in are very satisfied, satisfied, neither satisfied nor dissatisfied, dissatisfied
Very satisfied Satisfied Neither satisfied nor dissatisfied Dissatisfied Very dissatisfied	□1 □2 □3 □4 □5
C3. In giving this rating, are there as [Record below]	ny particular things that you are thinking about?
Code if respondent mentions N	

•	ing else that	t you personally particularly like about living in this home?
[Record below]		
[Prompt: "Why do	you like th	nis?"]
Code if responde	nt mentions	s
N]	
V]	
C5. Is there anyth	ing else that	t you personally particularly dislike about living in this home?
[Record below]	9 0.00	. you possessially parallel alone about ining in the second
[Prompt: "Why do	a vou dielik	o this?"]
[Prompt. winy do) you dislik	e tills:]
Code if responde	nt mentions	S
N		
v		
C6. Can I just ched	ck again, wh	en did you move into this home?
Month	Year	
		e year, ask: "Do you remember what month it was?"]
į rooponaoni on	.,	- ,
C7 Do you want t	o movo hor	202
C7. Do you want t	o move nom	ie:
Voo	□ .	[Co to C0]
Yes	<u></u> 1	[Go to C8]
No	□o	[Go to C9]
Don't know	<u></u> 2	[Go to C9]

questionnaire			
C8 . Why do you want to mov	e?		
[Record below]			
Code if respondent mention	าร		
N \square			
v			
	v card 3], which best	describes your cu	rrent situation with this home?
Do you or your family:			
Own outright or with a mortga		<u></u> 1	
Part-rent and part-own with a		<u></u>	
Rent from a private landlord/l		<u></u> 3	
Rent from a Housing Associa	tion or Council	<u></u> 4	
Other		<u></u> 5	
[If stating 'other' ask: "Can	you tell me what tha	at is?"l	
[Record below]	you ton mo what the		
į,			
		_	
C10. What kind of windows d	•		
	None	Some	All
Single glazing	О	1	<u></u> 2
Double glazing	По	<u> </u>	<u></u>
Secondary glazing	□ 0	<u> </u>	<u></u>
Triple glazing	□ 0	<u> </u>	<u></u> 2
Other	О	1	_2
[If stating (athor) sale (Can	you tall ma what kin	nd thou are?"1	
[If stating 'other' ask: "Can	you tell me what Kir	iu tney are !"]	
[Record below]			

C11. [If property is a house or ground floor floor	at] Do you hav	e a cellar	or basement?
Yes □1 No □0			
[If yes ask] Yes No			
Is it used as a living space?			
Is it used as a working space? 1 0			
Is it used for storage?			
C12. From any room in this home, can you see:			
	Yes	No	
A motorway or any motorway traffic	□ 1	□ 0	
A dual carriageway road or traffic on one	1	□ 0	
A residential or estate road or traffic on one	1	□ 0	
A town or city road or traffic on one	1	О	
A country lane or traffic on one	1	О	
Any other type of road	1	□ 0	
[If yes to 'any other type of road' ask: "Can yo	ou tell me wha	it type it is	s?"]
[Record below]			
A railway track or any type of passing train	1	<u></u> 0	
Construction activity	1	О	

SECTION D: Vibration Questions

One of the things that we are interested in in this questionnaire is the impact of vibration and noise from sources both outside and inside this home. The next set of questions is about any vibration or shaking you personally experience whilst in this home. This includes vibration that you think may be caused by noise, but I will ask about the noise itself later on.

D1. Thinking about the last 12 months or so, when ind	oors at h	ome, have you felt any vibration or shaking
anywhere that you think was caused by:		
	Yes	No
Cars, lorries, buses and other road vehicles	1	□ 0
Aeroplanes	1	□ 0
Helicopters	1	□ 0
Railway activity	1	□ 0
Underground trains like the tube or metro	1	□ 0
Trains in tunnels	1	□ 0
Construction activity, including building, demolition and road works	1	По
Quarrying or mining	1	□ 0
Footsteps, slamming doors, domestic appliances inside this home	1	По
Sources of vibration outside your control from within the building, from human activity such as footsteps, doorslams or machinery such as air conditioning and washing machines, or any other activity	<u></u> 1	□ 0
An unidentified source	1	□ 0
Any other source	1	 0
[If yes to 'any other source' ask: "Can you tell me	what the	source is?"]
[Record below]		

[If the respondent has answered 'yes' to any above, route to D2; if not, route to D5]

D2. When you have felt vibration, have you felt it:			
	Yes	No	
From the floor	<u> </u>	□ 0	
When you have been sitting on a chair	 1	 0	
When you have been lying on a bed	 ∏1	 □0	
When you have touched any surfaces with your hand	_	 □o	
From any other surfaces in this home	1	□o	
[If yes to 'any other surfaces' ask: "Where else ha			
[Record below]	, , , ,	•	
D3. Can you tell me where in this home you have felt	the vibra	ation or shaking, starting with where you have	⁄e
felt it the most?			
[Record room and floor below. If unsure, ask: "On	which flo	loor is that?" after the response]	
Room Floor			
1			
2			
3			
4			
D4. Has feeling vibration or shaking of the floor, chair	, bed or of	other surfaces bothered, annoyed or disturbe	ЭС
you personally when you have been:			
	Yes	No —	
Watching the television	1	□ 0	
Listening to the radio or music	1	□ 0	
Talking to someone in person or on the telephone	1	□ 0	
Reading or doing any other quiet activities	1	□ 0	
Writing, drawing, painting or doing any	<u> </u>	□ 0	
other activity requiring a steady surface		<u> </u>	
Resting	<u></u> 1	∐0 □-	
Sleeping	<u></u> 1		
Using any rooms in this home	<u></u> 1		
Doing anything else	1	<u></u> 0	
[If yes to 'doing anything else' ask: "Can you tell r	ne what 1	that was?"]	
[Record below]		-	
F			

 $Appendix\,3-NANR209-Human\,Response\,to\,Vibration\,in\,Residential\,Environments;\,Internal\,sources\,specific\,questionnaire$

We'd now like to find out if you have heard or seen anything rattle, vibrate or shake in this home over the last 12 months or so.

D5. Thinking about the last 12 months or so, when ind	loors at h	ome, have you heard or seen things rattle,
vibrate or shake that you think was caused by:		
	Yes	No
Cars, lorries, buses and other road vehicles	1	<u></u> 0
Aeroplanes	1	<u></u> 0
Helicopters	<u> </u>	<u></u> 0
Railway activity	<u> </u>	<u></u> 0
Underground trains like the tube or metro	1	О
Trains in tunnels	<u> </u>	□ 0
Construction activity, including building, demolition and road works	1	□ 0
Quarrying or mining	1	□ 0
Footsteps, slamming doors, domestic appliances inside this home	1	□ 0
Sources of vibration outside your control from within the building, from human activity such as footsteps, doorslams or machinery such as air conditioning and washing machines, or any other activity	□ 1	□ 0
An unidentified source	1	 0
Any other source	1	 0
[If yes to 'any other source' ask: "Can you tell me	what the	source is?"]
[Record below]		
[If the respondent has answered 'no' to all above,	route to	D9]
D6. Have you personally ever heard or seen any rattling	ng, vibrati	ing or shaking of:
	Yes	No —
The windows	1	□ 0
The doors	1	o
Any other part of this home	1	□ 0
Crockery, like plates, or glasses in your cupboards	1	□ 0
Any other objects in this home	1	□ 0
[If yes to 'any other part of this home' or 'any othe	r objects	s in this home' ask: "What other things
have you heard or seen rattle, vibrate or shake in t	:his hom	e?"]
[Record below]		

Room Floor		
1		
2		
3		
4		
D8. Has hearing or seeing things rattle, vibrate or sh	nake bothe	red, anr
been:		
	Yes	No
Watching the television	1	<u> </u>
Listening to the radio or music	1	<u> </u>
Talking to someone in person or on the telephone	1	<u> </u>
Reading or doing any other quiet activities	1	<u> </u>
Writing, drawing, painting or doing any		
other activity requiring a steady surface	<u></u> 1	<u></u> 0
Resting	∐1	∐o
Sleeping	1 	o
Using any rooms in this home	1	<u> </u>
Doing anything else	1	<u> </u>
[If yes to 'doing anything else' ask: "Can you tel	I me what	tnat wa

[If the respondent has not identified that they feel vibration or hear or see any effects of it, go to E1]

D9. Thinking about the last 12 months or so, when indoors at home, how bothered, annoyed or disturbed have you been by feeling vibration or shaking or hearing or seeing things rattle, vibrate or shake caused by **[insert source identified in D1 and D5]**? Would you say not at all, slightly, moderately, very or extremely? **[Show card 4]**

[Repeat question for all sources identified at D1 and/or D5]

[For sources not noticed at D1 and D5, record as 'Don't notice']

Source	Don't notice	Not at all	Slightly	Moderately	Very	Extremely
Cars, lorries, buses or other road vehicles	0	1	2	3	4	5
Aeroplanes	0	1	2	3	4	5
Helicopters	0	1	2	3	4	5
Railway activity	0	1	2	3	4	5
Underground trains (i.e. tube or metro)	0	1	2	3	4	5
Trains in tunnels	0	1	2	3	4	5
Construction activity, including building, demolition and road works	0	1	2	3	4	5
Quarrying or mining	0	1	2	3	4	5
Footsteps, slamming doors, domestic appliances inside this home	0	1	2	3	4	5
Sources of vibration outside your control from within the building, from human activity such as footsteps, doorslams or machinery such as air conditioning and washing machines, or any other activity	0	1	2	3	4	5
Unidentified source/don't know	0	1	2	3	4	5
Other things [record						
below]	0	1	2	3	4	5
	0	1	2	3	4	5
	0	1	2	3	4	5

[If respondent is bothered, annoyed or disturbed, mark Section J (Yellow section) as a reminder to complete this section]

 $Appendix \ 3-NANR 209-Human \ Response \ to \ Vibration \ in \ Residential \ Environments: \ Internal \ sources \ specific \ questionnaire$

Next is a 0–10 opinion scale for how bothered, annoyed or disturbed you were when you felt or feel vibration here at home **[show card 5]**. If you are not at all annoyed choose 0, if you are extremely annoyed choose 10; if you are somewhere in between, choose a number between 1 and 10.

D10. Thinking about the last 12 months or so, when indoors at home, what number from 0 to 10 best shows how bothered, annoyed or disturbed you have been by feeling vibration or shaking or hearing or seeing things rattle, vibrate or shake caused by **[insert source identified at D1 and/or D5]**?

[Repeat question for all sources identified at D1 and/or D5]
[For sources not noticed at D1 and D5, record as 'Don't notice']

Source	Don't notice	Not at all Extremely									mely	
Cars, lorries, buses or other road vehicles		0	1	2	3	4	5	6	7	8	9	10
Aeroplanes		0	1	2	3	4	5	6	7	8	9	10
Helicopters		0	1	2	3	4	5	6	7	8	9	10
Railway activity		0	1	2	3	4	5	6	7	8	9	10
Underground trains (i.e. tube or metro)		0	1	2	3	4	5	6	7	8	9	10
Trains in tunnels		0	1	2	3	4	5	6	7	8	9	10
Construction activity, including building, demolition and road works		0	1	2	3	4	5	6	7	8	9	10
Quarrying or mining		0	1	2	3	4	5	6	7	8	9	10
Footsteps, slamming doors, domestic appliances inside this home		0	1	2	3	4	5	6	7	8	9	10
Sources of vibration outside your control from within the building, from human activity such as footsteps, doorslams or machinery such as air conditioning and washing machines, or any other activity		0	1	2	3	4	5	6	7	8	9	10
Unidentified source/don't know		0	1	2	3	4	5	6	7	8	9	10
Other things [record below]												
		0	1	2	3	4	5	6	7	8	9	10
		0	1	2	3	4	5	6	7	8	9	10
		0	1	2	3	4	5	6	7	8	9	10

D11. In the future, do y get better or remain the		ation you experience while	st indoors at home will get worse,
_	Better 2	Same	Don't know 4

 $Appendix\ 3-NANR209-Human\ Response\ to\ Vibration\ in\ Residential\ Environments:\ Internal\ sources\ specific\ questionnaire$

D12. Can I ask why	you think t	that?				
[Record below]						
D13. We would like t	to know if	vou are concern	ed that the v	/ibration ma	av damage this	s home or your
possessions inside it		-			.,g	o. ,
Are you not at all cor	-			lv concerne	ed. verv conce	rned or extremely
concerned?		9 .,	,	,	-, - ,	,
No - Not at all	1	[Go to D15]				
Yes - Slightly	_2	[Go to D14]				
Yes - Moderately	3	[Go to D14]				
Yes - Very	4	[Go to D14]				
Yes - Extremely	<u></u> 5	[Go to D14]				
D14. Are you conce	rned abou	_				
		Yes	No			
The way this home lo		<u></u> 1	□o			
The structure of this		<u></u> 1	□o			
Your possessions in			□o □-			
The value of this hor	ne	□1 □.	□0 □°			
Anything else		<u></u> 1	□ 0			
[If 'yes' to 'Anything	g else' as	k: "What other	things?"]			
[Record below]	_		· ·			

D15. How sensitive would you say you are personally to vibration in general? Would you say you are not at all sensitive, slightly sensitive, moderately sensitive, very sensitive or extremely sensitive? [Show card 4] Not at all __1 \square_2 Slightly □3 Moderately **4** Very **□**5 Extremely D16. Looking at this scale [show card 6] and given all that you have said, over the last 12 months or so, how acceptable have you found the level of vibration you have experienced in this home. Would you say it has been very acceptable, acceptable, neither acceptable nor unacceptable, unacceptable or very unacceptable? __1 Very acceptable <u>___2</u> Acceptable

□3

□4□5

Appendix 3 - NANR209 - Human Response to Vibration in Residential Environments: Internal sources specific

questionnaire

Neither acceptable nor unacceptable

Unacceptable

Very unacceptable

SECTION E: Noise Questions

Moving on from any vibration or shaking you may experience when in this home, the following set of questions is about noise you may hear whilst inside this home. We have already talked about the noise of things rattling or shaking in this home which might be caused by vibration, so now we just want to know about the actual noise from the sources. For example, when we say the noise of cars, lorries and other road vehicles, we don't want to know about the noise of the windows shaking when they pass, but the noise of things like the engines, brakes, doors slamming and things like that. Is that okay?

E1. Thinking about the last 12 months or so, when indo	ors at ho	me, have you heard any noise that you think
was caused by:		
	Yes	No
Cars, lorries, buses and other road vehicles	1	□ 0
Aeroplanes	1	□ 0
Helicopters	<u> </u>	□ 0
Railway activity	_1	□ 0
Underground trains (i.e. tube or metro)	1	□ 0
Trains in tunnels	1	□ 0
Construction activity, including building, demolition and road works	<u> </u>	О
Quarrying or mining	1	□ 0
Footsteps, slamming doors, domestic appliances inside this home	<u></u> 1	О
Sources of noise outside your control from within the building, from human activity such as footsteps, doorslams or machinery such as air conditioning and washing machines, or any other activity	□ 1	По
An unidentified source	1	□ 0
Any other source	<u> </u>	□ 0
[If yes to 'any other source' ask: "Can you tell me w	hat the	source is?"]
[Record below]		

[If respondent states 'no' to all above, route to source-specific vibration sections if relevant, or to Section Y if not]

$\textbf{E2.} \ \text{Has hearing noise from these sources bothered},$	annoyed or	disturbed you when you have been:
	Yes	No
Watching the television	1	О
Listening to the radio or music	1	О
Talking to someone in person or on the telephone	1	О
Reading or with any other quiet activities	1	О
Writing, drawing, painting or any doing any other activity requiring a steady surface	<u></u> 1	□ 0
Resting	1	О
Sleeping	1	<u></u> 0
Using any rooms in your house	1	О
Opening any windows in your house	1	О
Doing anything else	1	□ 0
[If yes to 'doing anything else' ask: "Can you tell [Record below]	me what th	nat was?"]

E3. Thinking about the last 12 months or so, when indoors at home, how bothered, annoyed or disturbed have you been by hearing noise caused by **[insert source identified in E1]**? Would you say not at all, slightly, moderately, very or extremely?

[Show card 4]

[Repeat question for all sources identified in E1]

Source	Don't notice	notice Not at all Slightly		Moderately	Very	Extremely	
Cars, lorries, buses or other road vehicles	0		1	2	3	4	5
Aeroplanes	0		1	2	3	4	5
Helicopters	0		1	2	3	4	5
Railway activity	0		1	2	3	4	5
Underground trains (i.e. tube or metro)	0		1	2	3	4	5
Trains in tunnels	0		1	2	3	4	5
Construction activity, including building, demolition and road works	0		1	2	3	4	5
Quarrying or mining	0		1	2	3	4	5
Footsteps, slamming doors, domestic appliances inside this home	0		1	2	3	4	5
Sources of noise outside your control from within the building, from human activity such as footsteps, doorslams or machinery such as air conditioning and washing machines, or any other activity	0		1	2	3	4	5
Unidentified source/don't know	0		1	2	3	4	5
Other things [record below]	0		1	2	3	4	5
	0		1	2	3	4	5
	0		1	2	3	4	5
	0		1	2	3	4	5

[If respondent is bothered, annoyed or disturbed, mark Section K (Blue section) as a reminder to complete this section]

 $Appendix \ 3-NANR 209-Human \ Response \ to \ Vibration \ in \ Residential \ Environments: \ Internal \ sources \ specific \ questionnaire$

Next is the 0–10 opinion scale for how bothered, annoyed or disturbed you have been when you have heard noise here at home **[show card 5]**. If you are not at all annoyed choose 0, if you are extremely annoyed choose 10; if you are somewhere in between choose a number between 1 and 10.

E4. Thinking about the last 12 months or so, when indoors at home, what number from 0 to 10 best shows how bothered, annoyed or disturbed you have been by hearing noise caused by **[insert source identified at E1]**?

[Repeat question for all sources identified at E1]
[For sources not noticed at E1, record as 'Don't notice']

Source	Don't notice	Not at all Extremely										nely	
Cars, lorries, buses or other road vehicles			0	1	2	3	4	5	6	7	8	9	10
Aeroplanes			0	1	2	3	4	5	6	7	8	9	10
Helicopters			0	1	2	3	4	5	6	7	8	9	10
Railway activity			0	1	2	3	4	5	6	7	8	9	10
Underground trains (i.e. tube or metro)			0	1	2	3	4	5	6	7	8	9	10
Trains in tunnels			0	1	2	3	4	5	6	7	8	9	10
Construction activity, including building, demolition and road works			0	1	2	3	4	5	6	7	8	9	10
Quarrying or mining			0	1	2	3	4	5	6	7	8	9	10
Footsteps, slamming doors, domestic appliances inside this home			0	1	2	3	4	5	6	7	8	9	10
Sources of vibration outside your control from within the building, from human activity such as footsteps, doorslams or machinery such as air conditioning and washing machines, or any other activity			0	1	2	3	4	5	6	7	8	9	10
Unidentified source/don't know			0	1	2	3	4	5	6	7	8	9	10
Other things [record below]			0	1	2	3	4	5	6	7	8	9	10
			0	1	2	3	4	5	6	7	8	9	10
			0	1	2	3	4	5	6	7	8	9	10

Appendix 3 – NANR209 – I questionnaire	Human Response to Vi	bration in Residential En	vironments: Internal sources specific
E5. How sensitive would sensitive, slightly sensitive [Show card 4]		,	? Would you say you are not at all mely sensitive?
Slightly			
acceptable have you foun	d the level of noise you	u have experienced in th	d, over the last 12 months or so, how his home. Would you say very it has cceptable or very unacceptable?
Very acceptable Acceptable Neither acceptable nor un Unacceptable Very unacceptable	acceptable	□1□2□3□4□5	

For internal sources sites only SECTION J: Internal sources vibration

[This section is only to be completed if the respondent has previously identified that they have been bothered, annoyed or disturbed by internal vibration beyond their control]

You previously said that you have been bothered, annoyed or disturbed by vibration from the internal sources beyond your control whilst in this home. The next set of questions is more specific to vibration from those sources.

J1. Thinking about the last 12 months or so, when indoors at home, how bothered, annoyed or disturbed have you been by feeling vibration or hearing or seeing things rattle, vibrate or shake caused by **[insert sources below]**? Would you say not at all, slightly, moderately, very or extremely? **[Show card 4]**

[Repeat question for all sources]

Source	Don't notice	Not at all	Slightly	Moderately	Very	Extremely
Human activity such as		1	2	3	4	5
footsteps		'	2	3	4	5
Doorslams		1	2	3	4	5
Machinery such as air						
conditioning and washing						
machines		1	2	3	4	5
Other internal sources						
[Record below]		1	2	3	4	5
		1	2	3	4	5

 $Appendix\,3-NANR209-Human\,Response\,to\,Vibration\,in\,Residential\,Environments:\,Internal\,sources\,specific\,questionnaire$

J2. Thinking about the last 12 months or so, when indoors at home, what number from 0 to 10 best shows how bothered, annoyed or disturbed you have been by feeling vibration or hearing or seeing things rattle, vibrate or shake caused by **[insert source identified at J1]**?

[Show card 5]

[Repeat question for all sources identified at J1]

[For sources not noticed at J1, record as 'Don't notice']

Source	Don't notice	Not a	Not at all Extremely									nely
Human activity such as footsteps		0	1	2	3	4	5	6	7	8	9	10
Doorslams		0	1	2	3	4	5	6	7	8	9	10
Machinery such as air conditioning and washing machines		0	1	2	3	4	5	6	7	8	9	10
Other internal sources [Record below]												
·		0	1	2	3	4	5	6	7	8	9	10
		0	1	2	3	4	5	6	7	8	9	10

J3. Looking at this scale [show card 6], an	d thinking about the last 12 months or so, when indoors at home
how acceptable have you found the level of	f vibration you have experienced caused by the internal sources
beyond your control. Would you say it has	been very acceptable, acceptable, neither acceptable nor
unacceptable, unacceptable or very unacce	eptable?
Very acceptable	□ 1
Acceptable	<u></u> 2
Neither acceptable nor unacceptable	<u></u> 3
Unacceptable	4
Very unacceptable	□ 5
J4 . In giving this rating, are there particular	r aspects of the vibration that you are thinking of?
[Record below]	

 $Appendix\,3-NANR209-Human\,Response\,to\,Vibration\,in\,Residential\,Environments:\,Internal\,sources\,specific\,questionnaire$

We would now like to find out if the vibration from internal sources beyond your control has bothered, annoyed or disturbed you more or less at different times of the day.

J5.Thinking about the last 12 months or so, when indoors at home how bothered, annoyed or disturbed have you been by feeling vibration or hearing or seeing things rattle, vibrate or shake caused by internal sources beyond your control between **[insert time of day]**? Would you say not at all, slightly, moderately, very or extremely?

[Show card 4] [Repeat question for each time of day]

Time of day	Not at all	Slightly	Moderately	Very	Extremely
Day (7am to 7pm)	1	2	3	4	5
Evening (7pm to 11pm)	1	2	3	4	5
Night (11pm to 7am)	1	2	3	4	5

J6. Thinking about the last 12 months or so, when indoors at home, what number from 0 to 10 best shows how bothered, annoyed or disturbed you have been by feeling vibration or hearing or seeing things rattle, vibrate or shake caused by internal sources beyond your control between **[insert time of day]**?

[Show card 5] [Repeat question for each time of day]

Time of day	Not	Not at all Extremely								mely	
Day (7am to 7pm)	0	1	2	3	4	5	6	7	8	9	10
Evening (7pm to 11pm)	0	1	2	3	4	5	6	7	8	9	10
Night (11pm to 7am)	0	1	2	3	4	5	6	7	8	9	10

J7. Compared with the last quarter of an hour or so, would you say that you usually experience								
More vibration from the internal sources	<u></u> 1							
Less vibration from the internal sources	_2							
The same amount of vibration from the internal sources	_3							

J8. Do you have any other comments about vibration from internal sources beyond your control that we
nave not discussed?
[Record below]

For internal sources sites only Section K: Internal Sources Noise

[This section is only to be completed if the respondent has previously identified that they have been bothered, annoyed or disturbed by noise from internal sources beyond their control]

You previously said that you have been bothered, annoyed or disturbed by noise from internal sources beyond your control whilst in this home. The next set of questions is more specific to noise from those sources.

K1. Thinking about the last 12 months or so, when indoors at home, how bothered, annoyed or disturbed have you been by hearing noise caused by **[insert sources below]**? Would you say not at all, slightly, moderately, very or extremely?

[show card 4]

Noise	Don't	Not at all	Slightly	Moderately	Very	Extremely
	hear					
Human activity such as footsteps		1	2	3	4	5
Doorslams		1	2	3	4	5
Machinery such as air conditioning and washing machines		1	2	3	4	5
Other internal sources [Record below]		1	2	3	4	5
		1	2	3	4	5

 $Appendix \ 3-NANR209-Human \ Response \ to \ Vibration \ in \ Residential \ Environments: \ Internal \ sources \ specific \ questionnaire$

K2. Thinking about the last 12 months or so, when indoors at home, what number from 0 to 10 best shows how bothered, annoyed or disturbed you have been by hearing noise caused by **[insert source identified at K1]**?

[Show card 5]

[Repeat question for all sources identified at K1]

[For sources not noticed at K1, record as 'Don't notice']

Source	Don't notice	Not a	Not at all Extremely						nely			
Human activity such as footsteps		0	1	2	3	4	5	6	7	8	9	10
Doorslams		0	1	2	3	4	5	6	7	8	9	10
Machinery such as air conditioning and washing machines		0	1	2	3	4	5	6	7	8	9	10
Other internal sources [Record below]												
		0	1	2	3	4	5	6	7	8	9	10
		0	1	2	3	4	5	6	7	8	9	10

K3. Looking at this scale [show card 6], and	d thinking about the last 12 months or so, when indoors at home,
how acceptable have you found the level of	noise you have experienced caused by internal sources beyond
your control? Would you say very acceptab	le, acceptable, neither acceptable nor unacceptable,
unacceptable or very unacceptable?	
Very acceptable	□ 1
Acceptable	_2
Neither acceptable nor unacceptable	□ 3
Unacceptable	4
Very unacceptable	□ 5
K4. In giving this rating, are there particular [Record below]	aspects of the noise that you are thinking of?
[

 $Appendix\,3-NANR209-Human\,Response\,to\,Vibration\,in\,Residential\,Environments:\,Internal\,sources\,specific\,questionnaire$

We would now like to find out if the noise from the internal sources bothers, annoys or disturbs you more or less at different times of the day.

K5.Thinking about the last 12 months or so, when indoors at home, how bothered, annoyed or disturbed have you personally been by hearing noise caused by internal sources beyond your control between **[insert time of day]**? Would you say not at all, slightly, moderately, very or extremely?

[Show card 4] [Repeat question for each time of day]

Time of day	Not at all	Slightly	Moderately	Very	Extremely
Day (7am to 7pm)	1	2	3	4	5
Evening (7pm to 11pm)	1	2	3	4	5
Night (11pm to 7am)	1	2	3	4	5

K6. Thinking about the last 12 months or so, when indoors at home, what number from 0 to 10 best shows how bothered, annoyed or disturbed you have been by hearing noise caused by internal sources beyond your control between [insert time of day]?

[Show card 5] [Repeat question for each time of day]

Time of day	Not	Not at all Extremely									
Day (7am to 7pm)	0	1	2	3	4	5	6	7	8	9	10
Evening (7pm to 11pm)	0	1	2	3	4	5	6	7	8	9	10
Night (11pm to 7am)	0	1	2	3	4	5	6	7	8	9	10

K7 . Compared with the last quarter of an hour or so, would you say that you usually hear:								
More noise from the internal sources	□ 1							
Less noise from the internal sources	_2							
The same amount of noise from the internal sources	<u></u> 3							

K9. Do you have any other comments about noise from internal courses beyond your control that	. wa baya
K8 . Do you have any other comments about noise from internal sources beyond your control that	we nave
not discussed?	
[Record below]	

Section Y: Personal and Occupancy Information

This is the final section of the questionnaire. We would just like to finish by getting some basic information about you.

Y1. During a typical	weekday,	that is,	Monday to Friday, what times are you usually at home? Are you at
home between:			
	Yes	No	
06:01 and 09:00	1	<u> </u>	
09:01 and 12:00	1	<u> </u>	
12:01 and 15:00	1	<u> </u>	
15:01 and 18:00	1	<u> </u>	
18:01 and 21:00	1	<u> </u>	
21:01 and 00:00	1	0	
00:01 and 03:00	1	0	
03:01 and 06:00	1	0	
	weekend,	that is,	Saturday and Sunday, what times are you usually at home? Are you
at home between:			
	Yes	No	
06:01 and 09:00	<u></u> 1	<u> </u>	
09:01 and 12:00	<u></u> 1	<u> </u>	
12:01 and 15:00	□1 —	<u> </u>	
15:01 and 18:00	□1 —	<u> </u>	
18:01 and 21:00	<u></u> 1	<u> </u>	
21:01 and 00:00	<u></u> 1	<u> </u>	
00:01 and 03:00	<u></u> 1	<u> </u>	
03:01 and 06:00	□ 1	<u> </u>	
Y3. Do you mind me	•	w old y	ou are?
[Record specific ag	je]		
If respondent does	not wont	to give	their age
ask "Would you mi		_	
you fit into?" [Show	_	ille wii	ich age group
17–24 □1	w card 7]		
25–39			
40–49 3			
50–59			
60 – 74			
75–84 6			
85+ □ ₇			

 $Appendix\,3-NANR209-Human\,Response\,to\,Vibration\,in\,Residential\,Environments;\,Internal\,sources\,specific\,questionnaire$

Y4.	. Thinking about the people who you live with:							
	i)	How many members of the household are there, including you?						
	ii)	How many members of the household are aged 18 or over?						
	iii)	How many members of the	househo	old are aged under 18?				
Y5.	Y5. From this list [show card 8], how would you describe your ethnicity?							
	Α.	White						
		British	<u> </u>					
		Irish	<u>2</u>					
		Romany Gypsy	 3					
		Irish Traveller	<u></u> 4					
		Other white background	<u></u> 5	please specify				
	В.	Mixed						
		White & Black Caribbean	<u>6</u>					
		White & Black African	□ 7					
		White & Asian	<u> </u>					
		Other mixed background	<u></u> 9	please specify				
	C.	Asian or Asian British						
		Indian	<u> </u>					
		Pakistani	11					
		Bangladeshi	12					
		Other Asian background	13	please specify				
	D.	Black or Black British						
		Caribbean	14					
		African	15					
		Other black background	<u></u> 16	please specify				
	E.	Chinese or other ethnic gr	oup					
		Chinese	17					
		Any other	<u> </u>	please specify				

 $Appendix\,3-NANR209-Human\,Response\,to\,Vibration\,in\,Residential\,Environments:\,Internal\,sources\,specific\,questionnaire$

6. From this	From this list [show card 9] what best describes your employment status. Are you:					
		Yes	No			
Employed		1	☐ [If yes go to Y7]			
Self-emplo	yed/business owner	_2	☐ [If yes go to Y7]			
Student		3	☐ [If yes go to Y8]			
Retired		4	☐ [If yes go to Y8]			
Unemploye	ed	<u></u> 5	☐ [If yes go to Y8]			
Carer/hom	emaker	<u>6</u>	☐ [If yes go to Y8]			
Volunteer	worker	<u> </u>	☐ [If yes go to Y8]			
Other		<u>8</u>	☐ [If yes go to Y8]			
[If yes to '	other' ask: "How woul	d you de	escribe your employment status?"]			
[Record b	elow]	-				
77. We would like to ask a few questions about your work.						
a. What type of industry is it in?						
[Record below]						
b. What is your job title						
[Record below]						
c. Are you	employed in shift work?					
Yes	1					
No	 0					
[If yes, asl	ง: "Can you summaris elowใ	e what t	he shifts are?"]			
	-					
·						

Appendix 3 – NANR209 – Human Response to Vibration in Residential Environments: Internal sources specific questionnaire Y8. Is there anything else you would like to say about noise and vibration in this home? [Record below] Y9. Record if respondent is Male □ 1 **Female** \square_2 Thank you for your time and for taking part in this survey. The research is for the Department for the Environment, Food and Rural Affairs and, as you have seen, is particularly looking at how people respond to vibration and noise experienced within their homes. The purpose of this survey was to gather information about how you feel about sources of vibration and noise beyond your control. We were not able to tell you this at the start as we did not want to influence your answers. In order to provide some context to your answers we would like, if possible, to take some vibration measurements inside you home. This will involve a member of our team placing a small measuring device on the floor for no more than half an hour so that we can measure how much vibration there is in this home. It is powered by a battery so they will not need to plug it in and you won't need to do anything with it. Is it okay for them to do this? If you would like any further information about the project, I can give you the phone numbers of the project managers at the University of Salford who will be able to answer any more questions you have about the project. Would you mind if we recorded your telephone number in case we need to contact you again? It will not be passed on to any other organisations or made public in any way. [Record on front sheet if given]

Thank you once again for taking part.

Allowed vibration measurement

Yes

No

□1 □0

SECTION Z: Interviewer Assessment of Vibration and Noise

Z1 . Whilst in the property, did you feel vibration of ar	ny of the fo	ollowing?
	Yes	No
The floor	1	О
The chair you were sitting on	1	О
Other [Record below]	1	<u> </u>
Z2 . What do you think this was caused by?		
	Yes	No
Cars, lorries, buses and other road vehicles	1	<u> </u>
Aeroplanes	1	О
Helicopters	1	<u> </u>
Railway activity	1	□ 0
Underground trains (i.e. tube or metro)	1	О
Trains in tunnels	1	□0 □0
Quarrying or mining	1	
Construction activity, including building, demolition and road works	1	О
Footsteps, slamming doors, domestic appliances inside the home	1	О
Sources of vibration outside your control from within the building, from human activity such as footsteps, doorslams or machinery such as air conditioning and washing machines, or any other activity	<u> </u>	□ 0
An unidentified source	1	О
Any other source [record source below]	1	<u> </u>
Z3 . While in the dwelling did you hear or see any of t Yes	he followir No	ng?
Rattling of windows		
Rattling of objects [record objects below]	□ ₀	
Swaying of pendulum lights	О	
Other [record below]	<u> </u>	

Z4. While in the dwelling, did you hear noise from the following?						
	Yes	No				
Cars, lorries, buses and other road vehicles	1	По				
Aeroplanes		□ 0				
Helicopters	1	<u></u> 0				
Railway activity	1	<u></u> 0				
Underground trains (i.e. tube or metro)	1	□ 0				
Trains in tunnels	1	□ 0				
Quarrying or mining	1	□ 0				
Construction activity, including building, demolition and road works	<u> </u>	О				
Footsteps, slamming doors, domestic appliances inside the home	<u></u> 1	□ 0				
Sources of vibration outside your control from within the building, from human activity such as footsteps, doorslams or machinery such as air conditioning and washing machines, or any other activity	<u></u> 1	□ 0				
An unidentified source	1	<u></u> 0				
Any other source [record source below]	1	□ 0				
Z5. Any other comments you would like to make about vibration and/or noise in this property? [Record below]						